

6 April, 2017

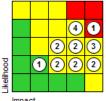
To the Chair and Members of the AUDIT COMMITTEE

Q3 2016/17 STRATEGIC RISK UPDATE

Relevant Cabinet Member(s)	Wards Affected	Key Decision
Mayor Ros Jones	N/a	N/a

EXECUTIVE SUMMARY

- 1. The purpose of this report is to provide an overview of the Strategic Risks profiles in Quarter 3 2016/17.
- 2. There are 19 Strategic Risks and all have been updated as part of the Quarter 3 reporting process. The Heat Map shows a summary of the scores.



- One risk has been identified for demotion: Health and social care services do not change fast enough, impacting on quality, accessibility and affordability of services for people who need them most.
- 4. No new risks have been proposed.
- 5. 16 risk profiles have remained the same during the quarter.
- 6. Effective mitigating actions have reduced 3 profiles:
 - Health and social care services do not change fast enough , impacting on quality, accessibility and affordability of services for people who need them most;
 - Failure to set robust assumptions on pensions deficit recovery and future contribution rate for the 2016 valuation;
 - Failure to achieve the budget targets for 2016/17 and 17/18.
- 7. No profiles have increased during the quarter.

RECOMMENDATIONS

- 8. The Audit Committee members are asked to:
 - a) Note and comment on the report
 - b) Note the proposed demotion of the Strategic Risk around Health and Social Care Services (paragraph 3)

EXEMPT REPORT

9. Not Applicable

WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

10. The embedding of robust risk management arrangements within the Council incorporating the management of strategic risks creates an environment in which we can successfully meet our objectives to deliver Doncaster's priorities and the Mayoral Priorities Outcome Framework.

OPTIONS CONSIDERED

11. Not Applicable

REASONS FOR RECOMMENDED OPTION

12. Not Applicable

IMPACT ON THE COUNCIL'S KEY PRIORITIES

12.

Priority	Implications	
All people in Doncaster benefit from a thriving and resilient economy.		
People live safe, healthy, active and independent lives.	The embedding of robust risk management arrangements within the Council will contribute to the effective delivery of all the Council's key priorities	
People in Doncaster benefit from a high quality built and natural environment.		
All families thrive.		
Council services are modern and value for money.		
Working with our partners we will provide strong leadership and governance.		

RISKS AND ASSUMPTIONS

13. The Risk Management Policy includes a requirement to review strategic risks on a quarterly basis and this is a matter of good management and good governance.

LEGAL IMPLICATIONS

14. Any specific implications will be reported separately and in the context of any initiative proposed to be taken in relation to the management of strategic risk.

FINANCIAL IMPLICATIONS

15. Should any specific initiatives be required, in response to the management of strategic risks, any cost implications will be reported and addressed as and when they arise.

HUMAN RESOURCES IMPLICATIONS

16. There are no direct human resources implications resulting from this report

TECHNOLOGY IMPLICATIONS

17. There are no direct technology implications resulting from this report.

EQUALITY IMPLICATIONS

18. There are no specific equality implications arising from this report. However, any activities arising from the management of strategic risks will need to be the subject of separate 'due regard' assessments.

CONSULTATION

19. Consultation has taken place with strategic risk owners and Directorate Management Teams as part of the quarterly performance challenge process.

BACKGROUND PAPERS

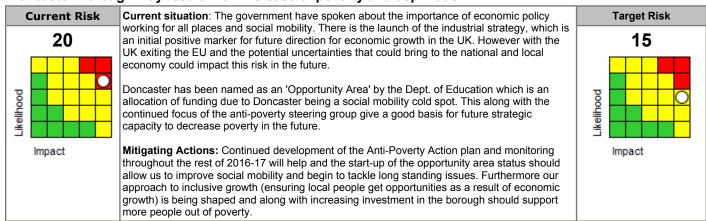
20. Reports generated via Covalent for Directorate Q3 challenge meetings.

REPORT AUTHOR & CONTRIBUTORS

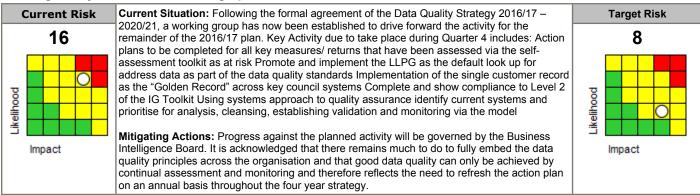
Sennette Wroot, Senior Strategy & Performance Manager 01302 862533 sennette.wroot@doncaster.gov.uk

Simon Wiles Director of Finance and Corporate Services

The potential personal financial position facing individual citizens across Doncaster Borough may result in an increase of poverty and deprivation



Failure to improve Data Quality will prevent us from ensuring that data relating to key Council and Borough priorities is robust and valid.



Children and Young People do not achieve in line with national expectation

Current Risk Current position: The rapid improvement strategy is continuing and in addition to this a new Target Risk reading strategy is now in place as an additional focus in this area. 16 12 A new Raising Achievement Strategy has also been developed in draft form. National data for GCSE results is due to be released on January 19th and an update on these results will be provided next quarter. It is intended that the provision of an Ofsted Leadership Network will facilitate schools having an increased understanding of the Ofsted framework. Likelihood Likelihooc A Secondary Teaching School Alliance has also been commissioned to deliver a Key Stage 4 Secondary Improvement Strategy Mitigating Actions: Impact Impact Continue to deliver School Improvement 3 year Post Ofsted action plan, which has now been signed off by HMI Challenge Schools Commissioner and Sponsors of Academies on underperformance The School Improvement Strategy is being delivered and a revision is due out in January Improve pupil attendance via enhanced early help Deliver the aspects of the report of the education and skills commission (full response to be published in February) to include: • KS2 and KS4 improvement initiatives Academy exploration and growth strategy for schools at risk of decline and those wishing to join Multi-Academy Trusts Revision support in the community for students and parents Leadership succession and recruitment support initiatives in partnership with the Teaching School Alliance

Without effective influence and engagement with the Sheffield City Region, there is a threat that Doncaster does not achieve economic

Damian Allen

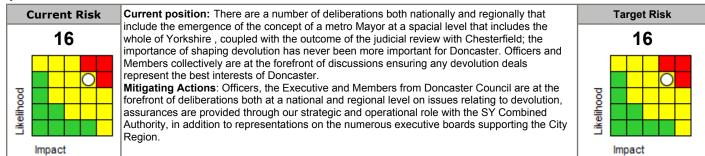
Peter Dale

Simon Wiles



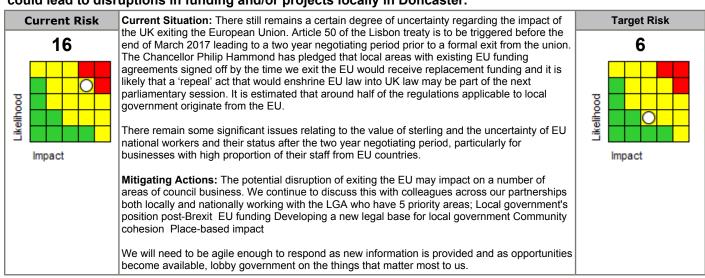
Simon Wiles

potential benefit from the devolution deal



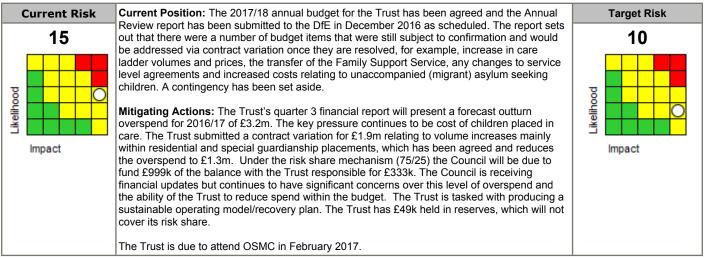
As a result of the decision for the UK to leave the European Union there is increased uncertainty across a number of policy and funding areas that could lead to disruptions in funding and/or projects locally in Doncaster.

Peter Dale



Failure by the Council and the Trust to agree and set a realistic annual budget target

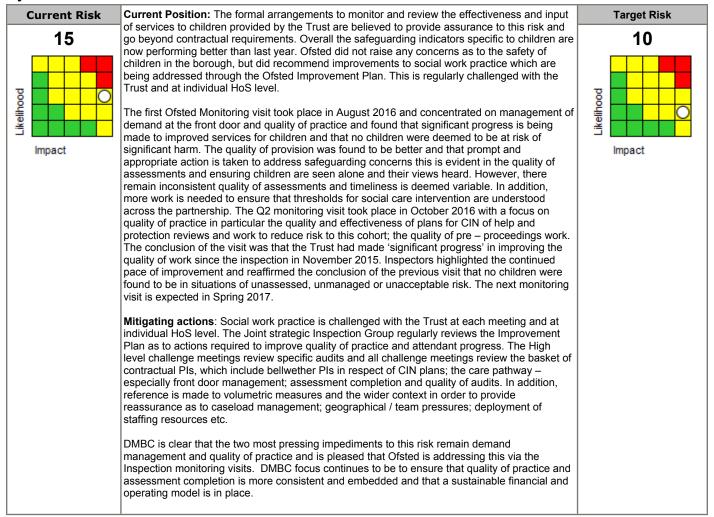
Damian Allen



Failure to obtain assurance as to the safeguarding of children in the borough Failure to meet children's safeguarding performance

Damian Allen

requirements which could lead to an 'inadequate' inspection judgement by Ofsted



Failure to successfully prevent a major cyber attack

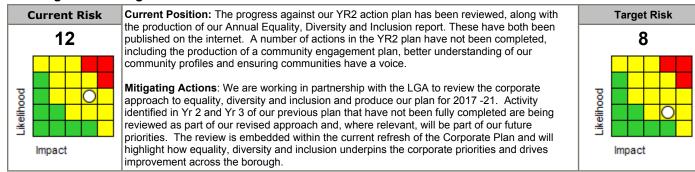
Current Risk Current Position: This is a new strategic risk proposed by the Council's Senior Information Target Risk Risk Owner (SIRO) following best practice recommendations that it should be so due to the 15 6 ever increasing risk based on incidents across local authorities and the private sector. A major attack can severely impact on critical service delivery and directly affect Doncaster citizens. The mitigating actions include the measures constantly taken. The current situation is that we have just had our annual external security health check in readiness for our assessment and are working through the extra actions we need to take to ensure compliance. Due to the ever -ikelihood -ikelihood changing and evolving technology we use as an organisation, this is an essential piece of work every year and within every implementation we undertake. This is not always appreciated by all especially when they see an app they would like to implement so this is also being further embedded within the ICT Governance process that kicks in every time a technology requirement is highlighted. Impact Impact Mitigating Actions: Annual ICT Security Audit. Annual Cabinet Office PSN ICT Security Assessment with rating outcome to gain accreditation. ICT Security considered in every ICT project and implementation. Appropriate softwares to monitor and block inappropriate cyber activity. A 6 weekly ICT Security report to the SIRO Board by the ICT Security Compliance Officer. A Cyber Incident Response Team primed to deal with and resolve any incidents minimising business disruption.

Failure to deliver the actions identified in the Equality and Inclusion action plan may impact our ability to effectively embed and delivery the

Simon Wiles

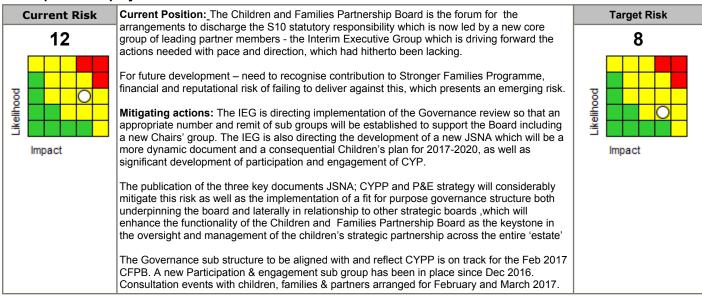
Simon Wiles

equality agenda which could result in the council being exposed to public 'due regard' challenge



Damian Allen

Failure to adequately implement effective joint working arrangements which could lead to ineffective delivery of children's services across the wider partnership system



The agreed standards and policies are not adequately understood and implemented by practitioners who work with vulnerable adults increasing the risk of vulnerable people experiencing harm or abuse

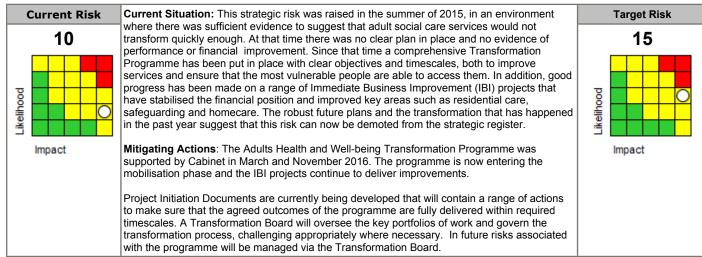
Kim Curry

Current Risk Current Situation: A peer review action plan has been developed and endorsed by the **Target Risk** Doncaster Safeguarding Adults Board and significant progress has been made implementing 10 10 this. The safeguarding adults hub is now in place and has been operational since 4/4/16 to manage all safeguarding cases and clarify safeguarding pathways. A follow-up of the peer review has now been undertaken by Dr Adi Cooper on 29.9.16 which has resulted in positive findings for both operational safeguarding services and the Board. In response to the review report the Board have developed a multi-agency action plan which will be monitored through to -ikelihood _ikelihood completion. The board continues to provide a multi-agency training programme to support staff to deliver safeguarding in line with South Yorkshire Procedures and the Care Act 2014. Mitigating Actions: A multi agency guidance document has been developed and was Impact launched on 20th September to provide clear guidance on when the criteria for a safeguarding Impact concern has been reached. This will enable independent providers to make decisions on actions with areas of concern with a view to reducing inappropriate referrals to the Safeguarding adults hub. The Council is currently working to develop local safeguarding policies, aligned to South Yorkshire procedures, which will be accompanied by a mandatory training programme for key staff.

Health and social care services do not change fast enough , impacting on quality, accessibility and affordability of services for people who need

Kim Curry

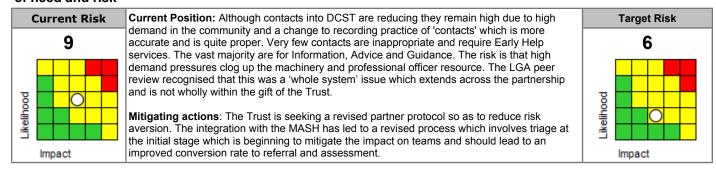
them most



Failure of partnership to engage in effective early intervention leading to inappropriate referrals to statutory services and unnecessary escalation of need and risk

Damian Allen

Damian Allen

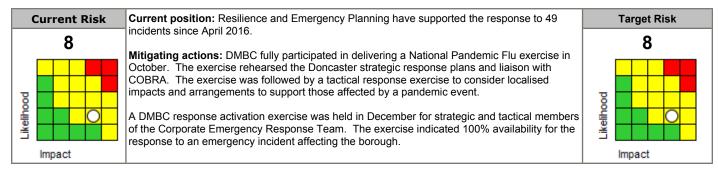


Failure to adequately address a sufficient number of Children's Trust Pls (as defined in the service delivery contract)

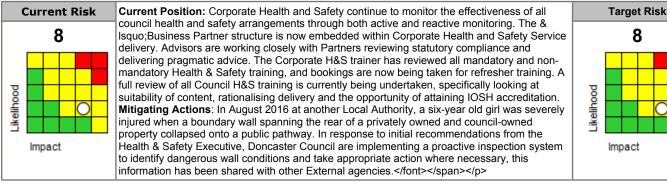
Current Position: The DCST is challenged by a series of regular performance monitoring **Current Risk** Target Risk fora, on a monthly and quarterly basis at all levels of senior management across both 9 6 organisations and at public facing meetings with elected members in the scrutiny fora and at Corporate Parenting Board, such arrangements are in the words of Ofsted 'in excess' of contractual requirements and have been further emboldened by the new spilt screen accountability which the Children's scrutiny panel now provides and which challenges both the Council in its holding to account of the Trust and the Trust itself. A commentary provided by .ikelihood ikelihood the DCST and PIs and quality assurance is challenged. Areas of concern are escalated or reported on an exception basis to higher level Boards. Current areas of risk are:-Impact Impact Social Care demand management Quality of case files (improving trajectory, but under surveillance via audit measures) Placement policy – care management and costs Care Leavers in Employment, Education and Training Mitigating actions: The current arrangements and the number and scope of performance indicators are subject to the Annual Review process which has now been completed and submitted on time to the Secretary of State. The Trust is challenged against each PI of concern at every meeting as to progress and actions planned or taken and the effectiveness thereof. A more rationalised challenge process is under consideration and has been identified to the Secretary of State.

Failure to respond adequately to borough emergencies or mitigate effectively against the effects of extreme weather conditions e.g. flooding

Peter Dale



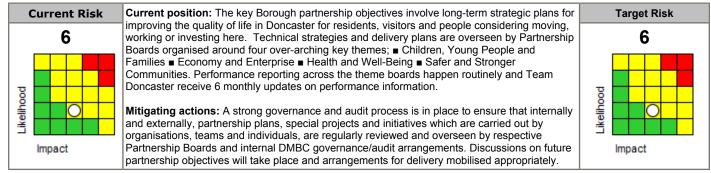
Failure to identify and manage Health and Safety risks



Failure to implement the Council's key borough objectives in partnership

Simon Wiles

Simon Wiles



(F&CS) Failure to achieve the budget targets for 2016/17 and 17/18.

Current Risk Current Position: We have set robust targets for 17/18, but there is still a need to use reserves **Target Risk** 9 6 Mitigating Actions: For 16/17 we are working on achieving budget targets and all adjustments have been revised in the 17/18 position -ikelihood _ikelihood Impact Impact

Peter Dale

8

Simon Wiles

Failure to set robust assumptions on pensions deficit recovery and future contribution rate for the 2016 valuation

Curre	urrent Risk We have reviewed pensions deficit & FSR rates and been able to maintain them at the existing		Target Risk
	4	level (overall) for 17/18	4
Likelihood			Likelihood
Impa	ict		Impact